

Festive Period Opening Hours

There will be slight adjustments to our opening hours. If the department you need is closed, our dedicated Customer Service team will be available to assist you.

Opening Times:

To report a new claim or home emergency, you can contact us on **02037 387 300** (open 24/7)

Customer Services: For existing claims please see below for specific dates and times:

Customer Service Live Chat

24/12/2024	-	9am - 5.30pm
25/12/2024	-	Closed
26/12/2024	-	Closed
27/12/2024	-	9am - 5.30pm
28/12/2024	-	Closed
29/12/2024	-	Closed
30/12/2024	-	9am - 5.30pm
31/12/2024	-	9am - 5.30pm
01/01/2025	-	Closed

If you have any questions or need assistance, don't hesitate to reach out.